Important Comment:
The recent Catalina iOS update has disabled screen-sharing on Apple devices as the default setting. One effect is that it stops the use of Clickshare. Please follow the steps below to re-enable screen-sharing on your device

- Connect dongle to IOS device
- Click on Clickshare App when it appears on desktop
- Go to System Preferences => Security and Privacy => Privacy scroll down to screen recording and select
- Tick the box that says Clickshare
- Unplug the dongle from the device
- Replug the dongle into the device
- Click the Clickshare App when it appears on desktop
- When ready to share click the Clickshare button on the dongle